

# Promoting Green at Khoo Teck Puat Hospital

#### Team Synergy

Session III: Health Promoting Hospitals: Development and Knowledge sharing of good practices "Eco-Friendly Hospitals For A Sustainable World"

Gladys Wong Chief Dietitian / Senior Manager Khoo Teck Puat Hospital Alexandra Health System 22 Feb 2016

### Covering .....

- When did we start promoting green
- Why do we promote / support green, being a healthcare organisation
- Who do we promote green to
- What are the green areas
- How do we synergise to promote green

When did we start promoting green?

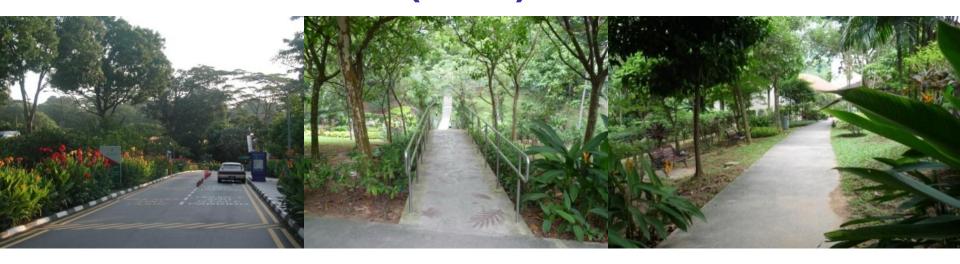
# Some background info about Alexandra Health System

# Alexandra Hospital Before Restructuring (2000)





# Alexandra Hospital After Restructuring (2003)





#### Vision of A Healing Garden

- Shade from the tropical sun
- Sight, scent and sound of a healing garden
- Reduce heart rates and blood pressure



Mrs Rosalind Tan Chief Gardener

# Alexandra Hospital Before Restructuring (2000)





#### The Straits Times, 25 December 2001

# Hospital gardens proving a big draw

#### Alexandra opened its grounds, including a soccer field, a year ago; response has been overwhelming

TWICE a month, 18-year-old student Lai Bee Sin takes an hour-long bus ride from Choa Chu Kang to Alexandra Hos-

It is not because he is ill or visiting patients ill or visiting patients there. He is just a foot-baller "in love" with the hospital's soccer field. "It's in great condition, and I get to use it for free," he said happily. Every week, youths like him come from all lover the ideal to allow the said to also great the ideal to also great the i

over the island to play on the hospital's field.

The hospital, nestled in Queenstown housing estate, opened its grounds to the public a year ago and response has been overwhelming.

On most days, residents can be seen taking a morning stroll through

the hospital's

sprawling gardens. The minilandscaped park with fountain and exercise corner was refurbished last year.

By ALICIA YEO Visiting residents are mostly retirees who sit and chat, or read the newspapers on the benches provided, a hospital spokesman

HEARTLAND

HAPPENINGS

One nearby resident and self-professed "na-ture lover", who declined to be named, said that she walks through the garden several times a month just to "appreciate the scenery and the peaceful surroundings".

The 40-year-old housewife added: "There are not many nature spots in Singapore. I'm very glad that the hospital has opened up its lovely grounds to the

There is no charge for using the 4,000-sq-m soccer field but bookings have to be made in ad-

Hospital operations executive Henry Seow said: "We don't keep track of the number of 'neighbours' popping in now and then, but the field is occupied almost

every day.
This is not surprising, since nowhere else on the island can you get a free field to play on!

Bee Sin, who plays soccer with 20 friends on the hospital field, said: "Soccer fields at stadiums are not as easily accessible. And some are not of such good quality, ci-

> staff from the Queenst o w n Neighbourhood Po-Centre and Singapore General Hospital



use the With so many people using the field, parts of it have become bare and the hospital has just returfed it for \$10,000.

Mr Seow said: "We're incurring maintenance costs, but we haven't de-cided whether to charge for the field yet.'

Patients and visitors do not mind the opendoor policy.

Housewife K.K. Giam, 51, who was visiting her sister at the hospital, said: "So long as the patients aren't bothered, and they get the peace and quiet they need, why



An escape from the urban sprawl has been available since Alexandra Hospital opened its gardens and soccer field to public use. A morning stroll (left) through its lush grounds is something not to be missed, and for the unhurried there are benches to rest on near the fountain (right).



PICTURES: GEORGE GASCON







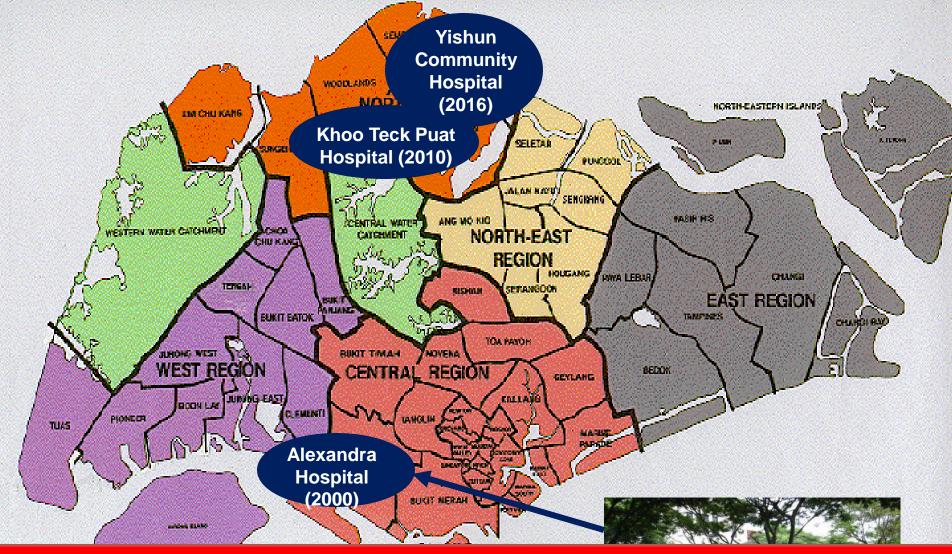




President's Award

Recognising Outstanding Contributions towards Singapore's Environment Sustainability





Alexandra Health System – 1<sup>st</sup> HPH Singapore Member 2009 HPB became HPH network coordinator 2011 → all restructured hospitals & some NHGPs became HPH members





#### "Primum non nocere"

Health Care

- First, do no harm
- Hippocratic oath
  - To abstain from doing harm



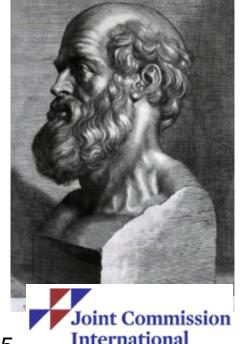
Singapore

First Accredited: 22 July 2005

Re-accredited: 24 October 2008

## Our Belief → Healing with Nature

- A Hospital for Our Patients
- Patients in a World of Nature



#### Learn from Best Practices

- Patient focused → Our challenge → What will patients see, fell, smell ... when they enter KTPH 5 years from 2010 ?
- Learn from everyone
- Whatever we "experimented" at Alexandra Hospital that's good, we replicated or improved for Khoo Teck Puat Hospital

## KTPH Plot of Land – Nov 2006

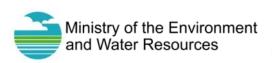




#### Yishun Pond (2010)

<u>Yishun Pond Rejuvenated (with help from</u> <u>many external government agencies) (2015)</u> <u>- knowledge, sponsorship</u>







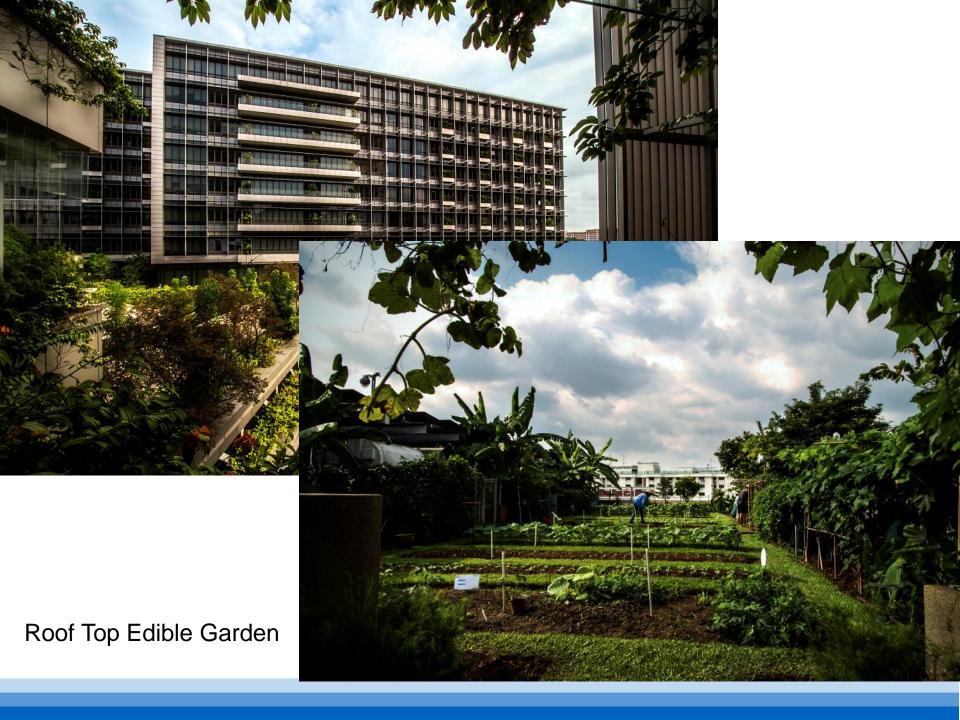












# Rooftop Farming – Edible Garden (with help from many passionate volunteer gardeners)





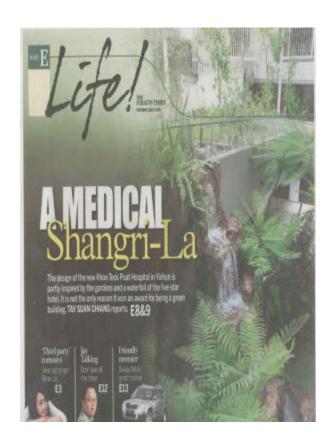






#### **Healing Environment**

- Hospital within a garden, garden within a hospital
- Tranquil, restful, healing environment
- Sight, scent and sound of nature
- Surrounding patients with nature



#### **Trailblazing Hospital of The Future**

Touching Lives, Pioneering Care, Making A Difference

- Dr James Low, Head, Geriatric Medicine



# Green Environment + Green Building

# Building Design Considerations (in discussion with various government agencies)



- Fully integrated with neighbourhood
- Ease of way finding
- Logical clustering of services
- Economy of scale / Diseconomy of scale
- Tropical design
- Healing environment
- Energy efficiency









## Khoo Teck Puat Hospital Green Mark Platinum Award 2009



**Building & Construction Authority** 

#### **Energy Efficient Builidng**





- 30% more energy efficient than present hospitals
- Tropical building
- Natural ventilation
- Overhangs
- High ceilings
- Use of solar & wind power







Singapore Management University

## Learnt from Everyone



Shangri-La Hotel

Cheonggyecheon Restoration Project, Korea



Singapore Botanic Gardens



Wards



**Intensive Care Unit** 





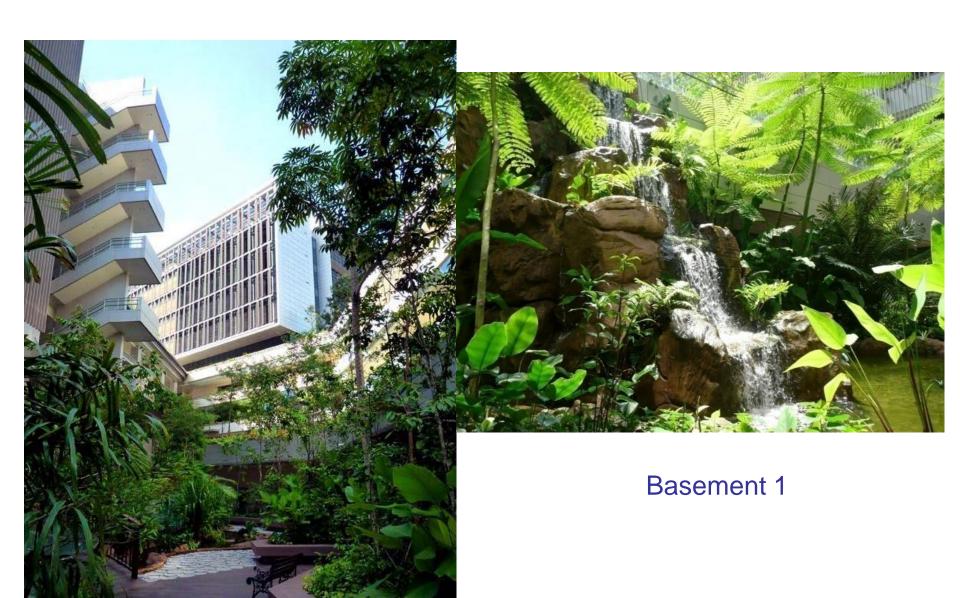


Specialist Outpatient Clinics

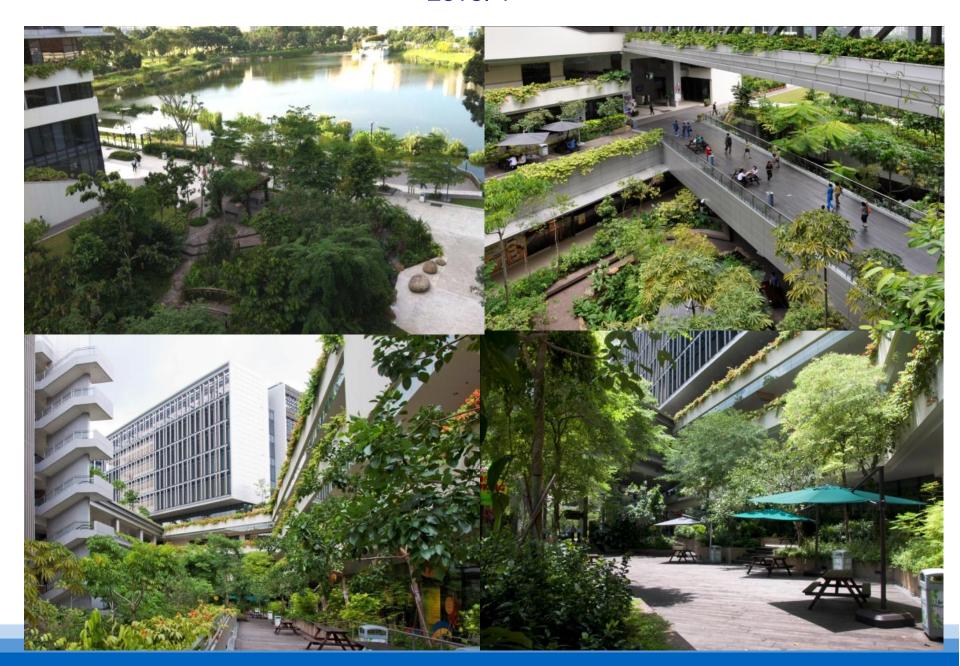


#### Lobby





#### Level 1





**Balcony Planting** 

#### The Straits Times, 3 July 2010











Did you know?: Louvred windows and fans in the general wards increase ventilation, hence removing the need for air-conditioning, ST PHOTOS: ALPHONSUS CHERN





block out the direct

#### Keeping direct sunlight out

greens but it is also eco-friendly.

Solar panels on its roofs capture the sun's energy to heat up water for the hospital's use while louvres on the facade keep out direct sunlight and channel the

iere out direct sanlight and channel the breeze inside.

Such green features mean that KTPH will use only 40 per cent of the power used by similar-sized hospitals.

Mean the bailding award, which is given out by the Building and Construction Authority to developers of buildings that are environment-risendly.

Patients and visitors should also be relieved to the best of the be

that he set.

Mr Ong says that "it is important to make it easy for patients to nexigible around the hoppital" voint, it is a form walk to the emergency department, 20m to the specialist outpatient clinics and 50m to the orbicidised want tower. As hospitals are sideon places that people like going to, the architect said he had to make sure that a visit of such a

had to make sure that a visit to such a place would be a conflortable one. Apart from the lush gardens and water-fall, "the hospital is designed with many large, naturally ventilated open spaces to make it a more inviting environment", he says. "The interior design uses a palette of warm colours to create a cosy ambi-

the hospital their thumbs-up.
Says housewife May Loe, 40, who took
her mother to the hospital for her monthly medical check-up: "This hospital
doesn't have that typical hospital feel."

## Hospital without Fencing

- = no borders
- = Sharing culture
- = increase public engagement & ownership

#### **A Community Garden for Residents**



#### **Awards**



Design of The Year
 DesignSingapore Council and Urban Redevelopment Authority



 Healthcare Organisation of the Year FutureGov Magazine



• International Health Project (over 40,000 m<sup>2</sup>)

International Sustainable Design
 Design & Health International Academy Awards 2011



Institutional Architectural
 FuturArc Green Leadership Award 2011



- Green Mark Platinum Award (2009)
- Universal Design Gold Award (2011)
   Building and Construction Authority



- Building of the Year Award (2011)
- Design Award for Healthcare Facility (2011)
   Singapore Institute of Architects



Skyrise Greenery Award First Prize (2010)

Singapore Institute of Architects & National Parks Board

# Focused on different types of Green rationales Worked with various stakeholders over many years

Promoting Green is not overnight.

- = Progression over time
- = Passionate Manpower

#### Promoting "Green" at KTPH

- Green Environment greenery
  - promoted as Patient Healing

- Green Building (efficiency in usage of electricity / water)
  - promoted as Money Saving

- ??? Green Future
  - → ??? Climate Change issues
  - → ??? Promoted as Environmental Sustaining

### Health Promoting Hospital

## Why the Need to Promote Health / Health Education in Hospitals?

- Traditional role of Hospitals and Health Services:
  - Treat / cure disease
  - Support patients' health like alleviate pain and comfort them
- We need to do more:
  - Rising trend of chronic disease
  - Aging populations
  - Waste and Climate change issues

#### One-Day Health Advocacy Course

→ Empowering Staff





Eat Wisely

Exercise Regularly Being Happy

STOP Smoking Personal & Public Hygiene

Environmental Impact - go green

## Why the Need to Promote Green in Hospitals?

- Work places (including hospitals) have <u>physical</u>,
   <u>chemical</u>, <u>biological</u> & <u>psychosocial</u> risk factors
- as institutions with a large no of workers & service users
   can reach a large section of the population
   (personnel, patients & relatives)
- as centres of modern medicine, research & education that accumulate much knowledge & experience → can influence professional practice in other centres & social groups
- as producers of large amounts of waste can contribute to reduction of environmental pollution
- as large-scale consumers an favour healthy products
   & environmental safety



### Everyone is a Stakeholder





#### HPH is EVERYONE

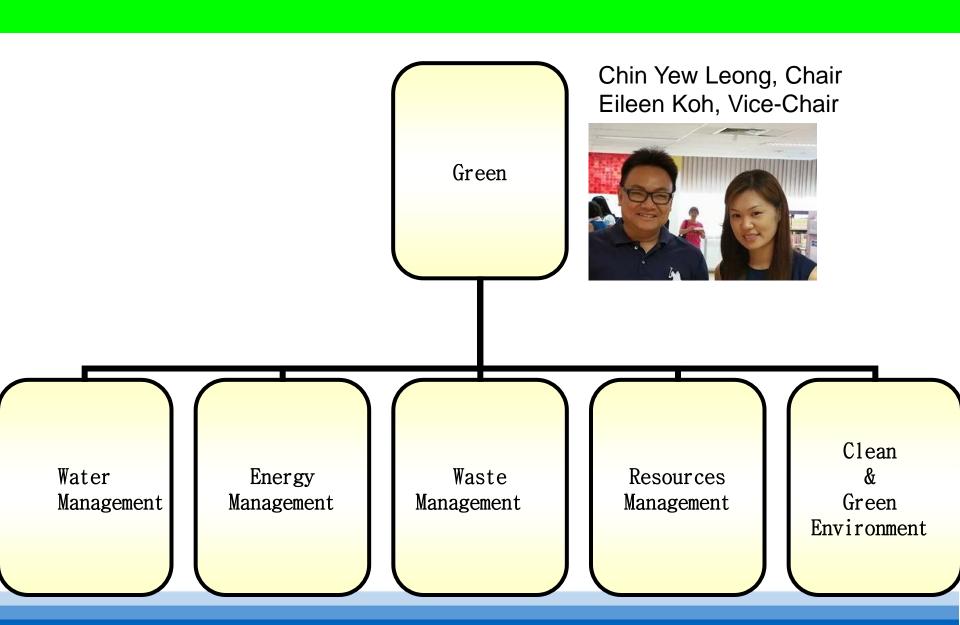




#### **Promoting Green**



#### Green Committee





## Refuse. Reuse. Reduce. Recycle.

- Refuse disposables, water bottles & plastic bags.
- Reuse paper, takeaway boxes
- Reduce paper, electricity & water consumption. Switch off when not in use. Air-con to be between 23-25°C. No screensavers.
- Recycle paper, plastic, cans and batteries

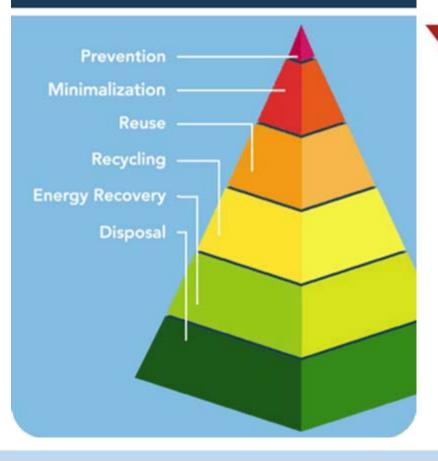




#### Past:

#### **OUR VISION:**

#### **WASTE PYRAMID**





### Increasing R's

#### Recycle

Close the loop and remake.

#### Refuse

Don't consume what you don't need to.

#### Recover

Energy and materials recovery.
And upcycle!

#### Re-gift

Share, and be a part of the gift economy.

#### Rethink

Be mindful of your consumption, your relationship with 'things' and your relationship with the Earth.

#### Repair

Fix or upgrade your objects rather than throwing them away.

#### Reduce

Reduce consumption of energy and materials.

#### Re-use

Share with others. Find new uses for old objects.

## Green Strategies used by the Green Committee



## HANGE CHANGE OR DIE

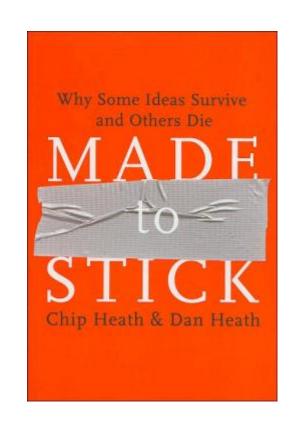
Relate Repeat Reframe Change or Die:
The Three Keys to
Change at Work
and in Life

by Alan Deutschman

## **Use of Visuals**

Opportunistic Subliminal Education

- Consistent Messaging
- → Readiness to Change





## Love Your Heart, Give your Heart a Lift by Using the Stairs





Use less Lifts → use less energy



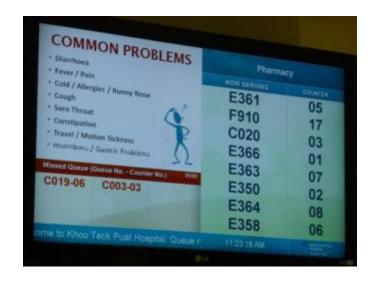


Motion sensor Escalators



#### TV Media in Café, Waiting Areas & Lifts









### **Before/After One Enters Hospital**



Description	Rationale
Location	KTPH's peripheral fence
Message	"This is a No Smoking Hospital"
Intent	To announce to public that the entire KTPH compound is a No-Smoking Zone





Description	Rationale
Location	KTPH's internal spaces
Message	"You are entering a No Smoking Hospital"
Intent	To announce to public that they are entering a No-Smoking Zone

Description	Rationale
Location	Smoking Hot Spots
Message	"No Smoking. You will be fined \$1000. < Number > of persons have been fined."
Intent	To warn that one can be fined if he/ she smokes

#### **Around the Pond**



Description	Rationale
Location	Around Yishun Pond
Message	"No Smoking" Buyline: We need fresh air
Intent	To appeal to members of the public not to smoke so that our patients and staff can exercise in a smoke-free environment





## Support / Collaboration with Cafeteria Vendors







NTUC Foodfare runs on the principal of 4R (Refuse, Reduce, Reuse and Recycle). It's purpose of implementing a charge for every take-away box is to encourage consumers to 'Refuse' the use of a take-away box when not necessary. However, they do acknowledge that there are times when a takeaway box is necessary, thus they ensure that the boxes used must be recyclable and sustainable so that it is environmentally friendly.







### KTPH "Health Promoting" Cafeteria









#### KTPH "Green Promoting" Cafeteria

Healthier Choice Kopi O/ Teh O Kosong Kopi O/ Teh O Siew Dai Kopi/ Teh Siew Dai Kopi 'C'/ Teh 'C' Siew Dai Kopi 'C'/ Teh 'C' Kosong Kopi/ Teh with Skimmed Milk Milo/ Horlick Kosong Iced Lemon Tea (Without Sugar)	Hot \$0.70 \$0.80 \$0.80 \$0.80 \$0.80 \$0.80 \$0.90	Cold \$1.20 \$1.20 \$1.20 \$1.20 \$1.20 \$1.20 \$1.20 \$1.20 \$1.20
Kopi O/ Teh O Kopi/ Teh Kopi 'C'/ Teh 'C' Milo/ Horlick O Milo/ Horlick Chinese Tea	\$1.00 \$1.00 \$1.00 \$1.00 \$1.20 \$0.80	\$1.70 \$1.80 \$1.80 \$1.20 \$1.80 \$1.00
Iced Lemon Tea (Sweetened) Iced Honey Lemon Dragon Fruit Juice Water Chest Nut Lime Juice		\$1.80 \$1.80 \$1.80 \$1.80 \$1.80
Canned Drink		\$1.80



#### Engage students to do Projects

Nudge Stickers placed in staff pantry – improvement done by students





## Water Management





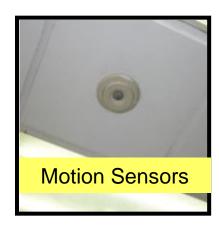
## Energy Management



Earth Hour 2010







Incandescent bulbs
Vs
Energy Saving light tubes

- Energy Saving light tubes instead of Incandescent Bulbs (98% of power is converted to heat)
- Power consumption: 8W
- Lifespan: 8,000 Hours
- Generates electricity savings due to lower power consumption
- Locations: Staircases and corridors

## Waste Management

## Recycling Bins @ Strategic Locations



Paper Recycling Boxes in Offices



Food Waste Collection



## Behavioural Change towards a Green Culture

- Shared bin: Staff will share bin (6 cubicles to 1 bin ratio) instead of having a bin in each cubicle
- Most waste generated in office is recyclable paper
  - → shared bin encourages recycling by forcing staff to contemplate action rather than act automatically





# Green infrastructure to enable green behaviour

- Motion sensors for light in less traffic areas eg.
   Toilets
- Set air-conditioning in most meeting rooms to 24 deg C to save energy
- Sensor water taps
- Poster/stickers on auto hand paper dispenser to encourage green practice (e.g. take one paper only)
- Setting default double-sided printing
- Setting default black and white printing
- Abundance of bicycle parking







### No Styrofoam



CornWare, which can be popped into the microwave and is designed to decompose after 102 days, is brought in by local company OliveGreen.

#### **Encourage Staff Participation**

- Decline disposable packaging, let's bring our own lunchbox and mug!
- Carpool
- Last person in the office to Power down before leaving







### Resource Management

#### Refuse Plastic Bags Initiative @ Pharmacy







#### Working with Vendors to Go Green





## Resource Management



Paper instead of styrofoam cups





waiting

### (Clean & ) Green Environment

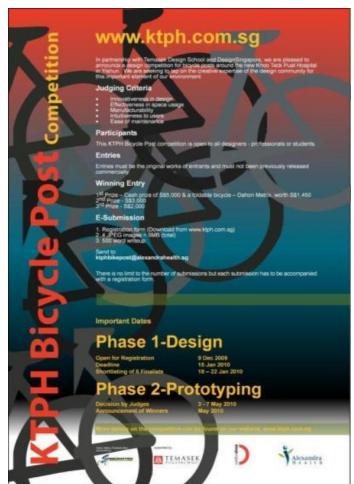








# CYCLING OUR WAY TO HEALTH PROMOTION





#### **Discovery Singapore Ride**





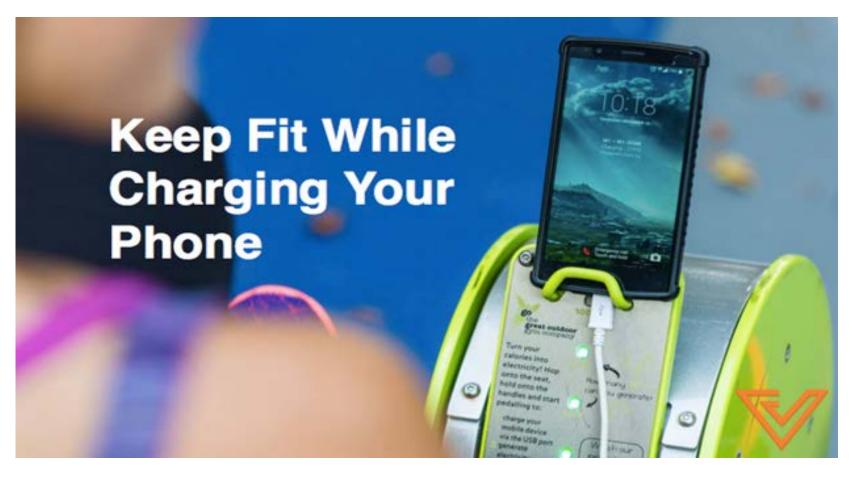
## Learn from Others: Currently in Singapore (Oct 2015)

- Block 234, Bukit Panjang Ring Road
- Playground consultancy firm Playpoint
- 40-60W, 2 mins → charge 1% (>3h for full battery charge)
- Mechanism: Siva Atom





# Exploring: Cycling to generate electricity



#### HPH is EVERYONE



#### HPH is EVERYONE





#### Health Advocacy Course

→ Empowering Staff



#### Healthy Living

Eat Wisely

Exercise Regularly Being Happy

STOP Smoking Personal & Public Hygiene

Environmental Impact  $\rightarrow$  go green

## Festive Climbing Stairs Stickers

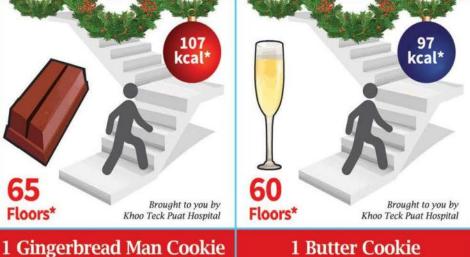
# 1 Chocolate Truffle 74 kcal\*



1 Slice of Fruit Cake

107 kcal\* 65 Brought to you by Floors\* Khoo Teck Puat Hospital

1 Chocolate Wafer



1 Glass of Champagne

#### 1 Slice of Log Cake

Floors\*

60 kcal\*

Brought to you by

200 kcal\*

Floors\*

kcal\*

Brought to you by Khoo Teck Puat Hospital

#### Floors\* Floors\* Floors\* Khoo Teck Puat Hospital Khoo Teck Puat Hospital Eat wisely and be active. Wishing you a happy & healthy Christmas!

Brought to you by the health promoting hospital, Khoo Teck Puat Hospital (KTPH). KTPH is managed by Alexandra Health System, a healthcare cluster in the north, offering multi-disciplinary care for some 700,000 residents.

#### Alexandra Health System

Khoo Teck Puat Hospital • Yishun Community Hospital • Woodlands Integrated Health Campus

Admiralty Medical Centre
 Sembawang Primary Care Centre

Brought to you by

160

kcal\*

Brought to you by

Khoo Teck Puat Hospital

Printed by Prestige Label Pte Ltd

\*1 floor equals to 16 steps or 2 flights of stairs in a HDB block. Calories are estimates based on average serving size.

Brought to you by

Khoo Teck Puat Hospital





#### Eat wisely and be active. Wishing you a happy & healthy Chinese New Year!

More info here

Brought to you by the health promoting hospital, Khoo Teck Puat Hospital (KTPH). KTPH is managed by Alexandra Health System, a healthcare cluster in the north, offering multi-disciplinary care for some 700, 000 residents.

#### Alexandra Health System

Khoo Teck Puat Hospital • Yishun Community Hospital • Admiralty Medical Centre • Woodlands Integrated Healthcare Campus





#### Heart rate, oxygen uptake, and energy cost of ascending and descending the stairs

KONG CHUAN TEH and ABDUL RASHID AZIZ

Sports Medicine and Research Center, Singapore Sports Council, National Stadium, Kallang, SINGAPORE

#### ABSTRACT

TEH, K. C. and A. R. AZIZ. Heart rate, oxygen uptake, and energy cost of ascending and descending the stairs. *Med. Sci. Sports Exerc.*, Vol. 34, No. 4, pp. 695–699, 2002. Purpose: This study describes the heart rate and oxygen uptake responses during, and the intensity and caloric cost of, ascending and descending a public-access staircase. Methods: Subjects were initially assessed for their maximum oxygen uptake and heart rate on a treadmill in the laboratory. For field measurements, subjects ascended (*N* = 103) and descended (*N* = 49) 11 stories of 180 steps, each step of 15 cm in height, for a total vertical displacement of 27.0 m. Results: The mean oxygen uptake and heart rate during the last 30 s of ascending were 33.5 ± 4.8 mL kg<sup>-1</sup> mim<sup>-1</sup> and 159 ± 15 beats mim<sup>-1</sup>, respectively. During the descent, oxygen uptake and heart rate during the last 30 s of the climb were 17.0 ± 3.8 mL kg<sup>-1</sup> mim<sup>-1</sup> and 107 ± 18 beats mim<sup>-1</sup>, respectively. The estimated gross energy expended during ascending and descending were 19.7 and 9.0 kcal, or equivalent to an intensity of 9.6 and 4.9 metabolic equivalents (METs), respectively (or 10.2 and 5.2 kcal mim<sup>-1</sup>, respectively). The caloric cost of stepping up and down a step was calculated to be 0.11 and 0.05 kcal, respectively. Conclusion: Stair-climbing exercise using a local public-access staircase met the minimum requirements for cardiorespiratory benefits and can therefore be considered a viable exercise for most people and suitable for promotion of physical activity. Key Words: STAIR CLIMBING, METABOLIC EQUIVALENT, CALORIC COST

#### SUMMARY

The intensity of ascending and descending a typical 11story public housing flat in Singapore is 9.6 and 4.8 METs,
respectively. The caloric cost of stepping up and down a
step is 0.16 kcal. The present study showed that stairclimbing activity elicits oxygen and heart rate responses that
meet the minimum intensity requirements set by ASCM for
cardiorespiratory and health gains. Because of the easy
accessibility of public staircases, the investigators recommend that it should be promoted aggressively as a suitable
and viable exercise activity to the people in Singapore and
other communities living in high-rise buildings.

#### Prediction of Change in Cardiorespiratory Fitness by the Stair-Climb Test After Ten Weeks of Aerobic Training

Tan HYF1, Aziz AR1, Chia YHM2 and Teh KC1

The Stair-Climb Test (SCT) was developed in our laboratory for use in healthy men and women aged 20 - 65 years (17). Subsequently, using a different group of subjects, the predictive ability of the SCT was validated against the oxygen uptake obtained in the laboratory (17). A follow-up study was also carried out to evaluate the reliability of the SCT (16). In a country where 86% of the people live in high-rise flats (13), it is appropriate to encourage the use of stairs for exercise. A national survey in 2001 reported that only 38% of the population exercised one or more times a week, citing lack of time as a major limiting factor (15). The SCT was developed with the aim to counter this reason for inactivity so that the population could be encouraged to use the stairs for exercise, as stairs are readily available to the majority of the poeple. A good way to promote stair climbing would be to introduce a stair-climb test so that individuals could assess their cardiorespiratory fitness by performing a few simple procedures.

<sup>&</sup>lt;sup>1</sup> Sports Medicine and Research Centre, Singapore Sports Council, Singapore <sup>2</sup>Physical Education and Sports Science Academic Group, National Institute of Education, Nanyang Technological University, Singapore





#### Wishing you a happy & healthy Chinese New Year!

Eat wisely and be active















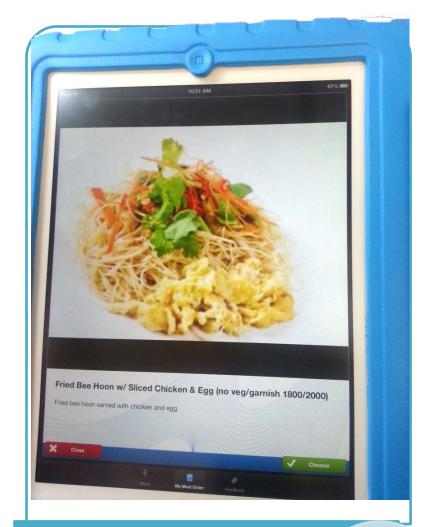


\* 1 floor = 16 steps or 2 flights of stairs in a HDB block

Brought to you by the Nutrition & Dietetics Department



Menu items suitable for pt's dietary restrictions



Picture of dish + short description

#### Electronic Medical Records

### Time Savings from EMOS

- Approx 7 hr / day is saved
  - manual handling of paper menu order
  - Collection of order forms
  - Printing menus
  - Although savings of 5min per patient per day (total of 50h/day) needed for nurses to physically stick stickers & copy from IMR...
- Time savings mostly applicable for food services
  - manpower

## Paper Cost Savings from EMOS

Paper		EMOS
Menus = \$9.91	Total printing	Meal slips = \$12.96
Faxes \$1.44	cost \$12.63	
Therapeutic labels \$1.08		Savings of S\$70.47 / day
Meal summaries \$0.20		= S\$25721 / yr
Stickers \$70.80		
Total cost = \$83.43		Total cost = \$12.96

# Switch off computer power socket

# Cost Calculation of computers electricity consumption

#### Monthly cost:

Power Rating (Watts) X Hours used X No. of days X Electricity tariff 1000

Lenovo Power (kWh): 65

Total no. of computers in KTPH  $\rightarrow$  3000

Cost saving = 3000 X (\$0.1952 + \$0.1216) = \$950.40 / month

On sleep mode: 5% X 65 = 3.25 kWh

	Weekdays	Weekends
Hours not in office	6pm – 8 am = 14h	24h
Monthly cost	(3.25 x 14 x 22 x \$0.195) / 1000 =\$0.1952	(3.25 x 24 x 8 x \$0.195) / 1000 = \$0.1216

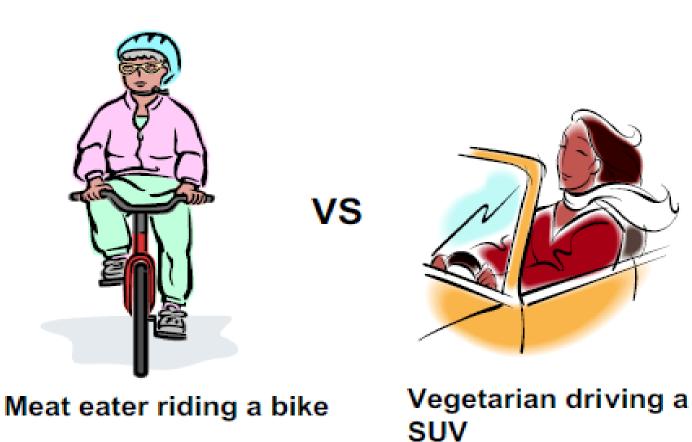
## Promote Vegetarianism?



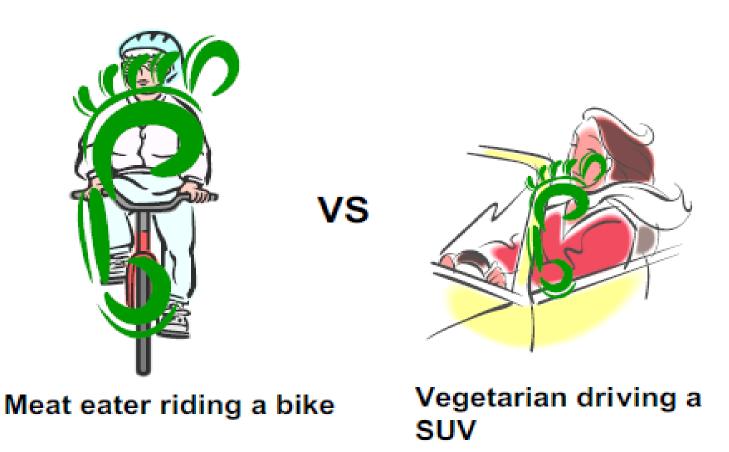
#### Carbon Footprint of Meal Service?



#### Size of Carbon Footprint?



#### Size of Carbon Footprint



#### Climate Change Diet

- Buy fresh, locally-produced foods...
- Eat fewer processed foods...
- Reduce the amount of meat and animal and diary products we eat...
- Eat foods lower down the food chain grains, fruits and vegetables that are cheaper to grow, use less energy and less land space...
- Buy foods in season…

"Health Professionals Taking Action on Climate Change", BMJ 2008;336:733-734 (5 April), doi:10.1136/bmj.39538.509456.80 (published 2 April 2008)

rlealth Bens. \_alth Benefit⊾ mprove Your Diet Improve Your Diev dealth Benefits W Health Benefits W Health 🕑 Reduce Heart Disease 🐿 Reduce Heart D Limit Cancer Risk Limit Cancer Risk Limit Meatless Monday t Diabetes W Fight Diabetes W Fight Diabe' W Live Longer W Live Longer W Live Lo Obesity ♥ Curb Obesity ♥ Curb Ob Reduce Fossil Fuel Dependence 'educe Carbon Footprint 🖤 🕆 "Inimize Water Usage " Reduce Fossil <sup>7</sup> "ossil Fuel '

#### Kitchen Equipment

- energy saving
  - Fast oven with insulated walls
  - Induction cookers
- Water saving

- Review recipes
- Monitor thawing schedules





# Need more time to buy with management



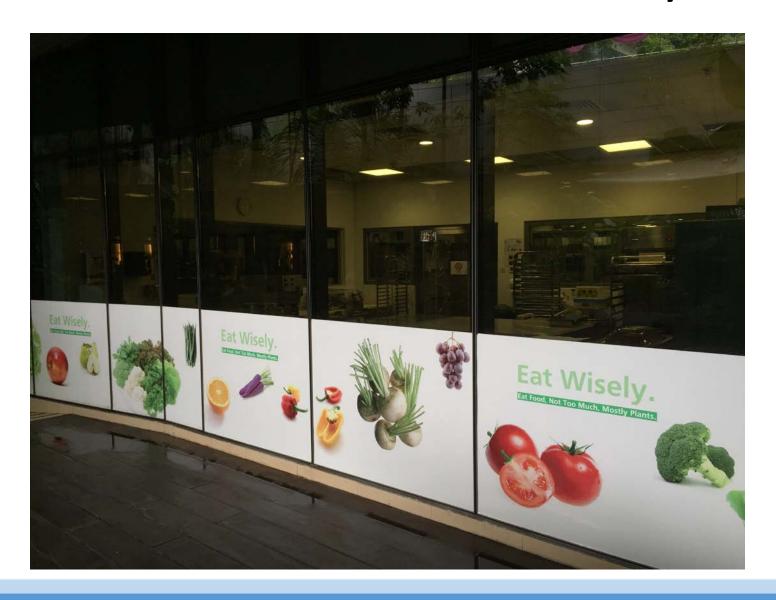


# HANGE CHANGE OR DIE

Relate Repeat Reframe Change or Die:
The Three Keys to
Change at Work
and in Life

by Alan
Deutschman

## Eat Food, Not Too Much, Mainly Plants



#### Ron Findley's Ted.com

https://www.ted.com/talks/ron\_finley\_a\_guerilla\_gardener\_in\_south\_central\_la https://www.youtube.com/watch?v=EzZzZ\_qpZ4w

- "grow your own food = printing your own money"
- "to change the community, you have to change to composition of the soil"
- "gardening is the most therapeutic and defiant act you can do, especially in the city"
- "feel free to take my garden food, that's why it's on the streets, so you can take back your health"
- "if kids grow kale, they eat kale, if they grow tomatoes, they eat tomatoes.... If they are not shown how food affects their mind and body, they will blindly eat whatever you put in front of them"
- "I want to plant a whole lot of garnish, so people can share the food in the same block"
- "joy, pride, honour in growing your own food"

## Why Rooftop Farming @ KTPH?

- Eat more plants for better health
- Redefine space to edible gardens
- Passionate volunteer gardeners / staff
- gardening → harvesting → cooking → preservation

There is little scientific evidence to suggest that fresh vegetables can help sick people in their recovery, though Dr. Connolly-Schoonen and her colleagues say that their antioxidant properties might do so. But at the very least, she says, serving fresh food has psychological benefits and sets a good example for patients for when they go home.

The New York Times | http://nyti.ms/UbFulcomparison.

# Earth-to-Table Programme @ KTPH Foodservices for Culinary students





## Live Cooking Demo to KTPH Staff

## All About 'TOFU'









Agedashi Tofu

Szechuan Hot & Sour Soup



Tofu in Wafu Sauce

Date: 25th June 2015 Time: 6pm to 7pm

Venue: FoodWorks, Basement 1



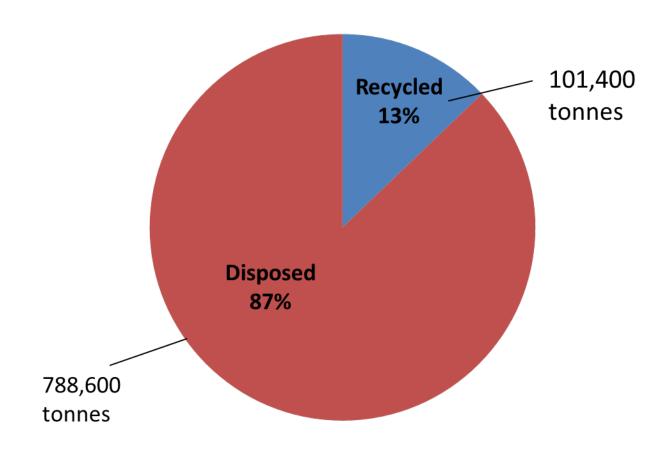


#### Food Waste Management

# Singaporeans Eat Too Much !!! Anywhere !!! Anytime !!! Anything !!!



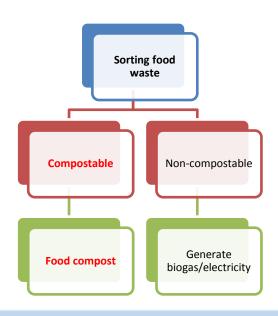
#### Food waste in Singapore (2014)

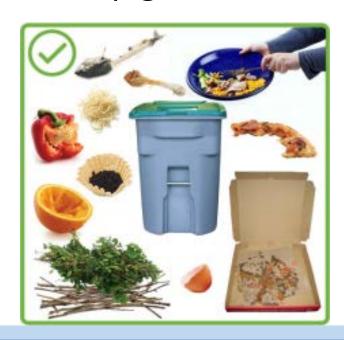


Source: Waste Statistics and Recycling Rate for 2014 (NEA) http://www.nea.gov.sg/energy-waste/waste-management/waste-statistics-and-overall-recycling

#### Suggested Waste management

- Sorting and recycle waste into plastics, tissue and food waste (KIV)
- Introduce food organics bin in kitchen (KIV)
- Pre-consumer food waste from KTPH's kitchen can be used as compost for the rooftop garden





I'm a (Full time) Dietitian .....

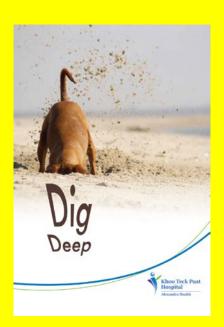
## **Sharing / Learning Culture**

- Finding The New Breakthrough
- Learn from everyone ->
   collaboration
- Follow no one 

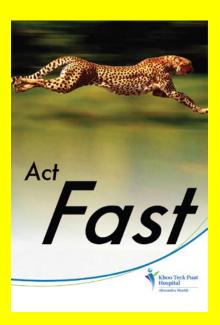
  innovation
- Look for pattern ->
   benchmarking
- Work like hell → team work

## Supportive Senior Management









### AHS Group CEO – Liak Teng Lit

### **Appointments - Environment**



Deputy Chairman, National Environment Agency (2014 to-date)





Member, National Parks Board (2000 - 2004)



Councillor, South West Community Development Council (2001 - 2014) Chairman, Environment & Health Functional Committee (2011 - 2014) Vice-Chairman, One Million Plants @ Southwest (2008 - 2011)



Member, Singapore Tourism Board (2004 - 2007)



Chairman/Deputy Chairman, Water Network (2009 - 2013) Member, Water Network (2004 - 2009) Ministry of the Environment & Water Resources



## Engage People with Specific Passions - Conservation of Indigenous Species

- Sanctuary for indigenous plants
- Sanctuary for butterflies, birds and fishes
- Improving quality of soil
- Maximising productive use of land
- "Natural" pest control







Dr Ho Hwa Chew



Ms Ivy Singh



Mr Tay Kheng Soon



**Ministers' Involvement** 

### How is KTPH responding?

(from Fiona Armstrong, Exec Director's slide)

- Advocacy
- Divestment
- Collaborating with other actors environment groups, researchers, funders
- Policy development
- Campaigning for change
- Changing practices in healthcare



### Progression of Promoting Green

#### **Nature Green**



### **Waste Management Green**

**OUR GREEN VISION** 



### Green Committee - Multidisplinary

- Operations, management, engineers, Material management, logistics, facilities, nursing, gardener
- team synergy build on one another's strengths





### Covering .....

- When did we start promoting green
- Why do we promote / support green, being a healthcare organisation
  - Patient focus
- Who do we promote green to
  - Patients, Staff, Public
- What are the green areas
  - Green Environment, Green building, Green Future (123456 + 78)
- How do we synergise to promote green
  - AHS' DNA & Culture
  - Top down leadership, Bottom up passion, Like- minded external partners, students
  - Operation Team & Green Committee Visual reminders,
     Campaigns, PDCA continous imrpovement, collect data
  - Food related areas



# More To Come!!

### Yishun Community Hospital (End 2015)

• 428 beds









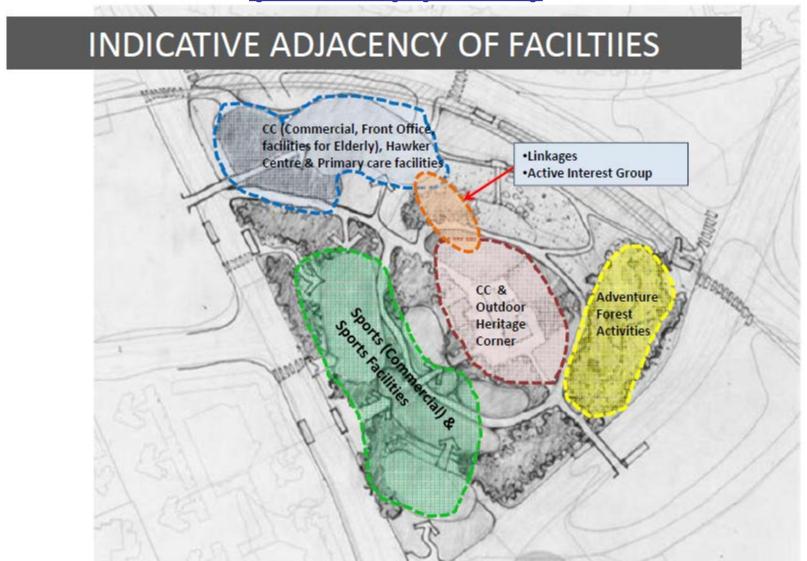
### **Kampung Admiralty (2017)**

#### Creating a vibrant community



The whole is more important than the parts

# Sembawang Regional Primary Care Centre (SRPCC) (2018)



# Woodlands Integrated Healthcare Campus (2020)





### **Sharing / Learning Culture**

- Finding The New Breakthrough
- Learn from everyone ->
   collaboration
- Follow no one 

  innovation
- Look for pattern ->
   benchmarking
- Work like hell → team work







## Promoting Green - Team Synergy









佛教慈濟醫療財團法人大林慈濟醫院 Dalin Tzu Chi Hospital, Buddhist Tzu Chi Medical Foundation



## Acknowledgements Contributors of this Presentation



Ms Yen Tan
Chief Operating Officer

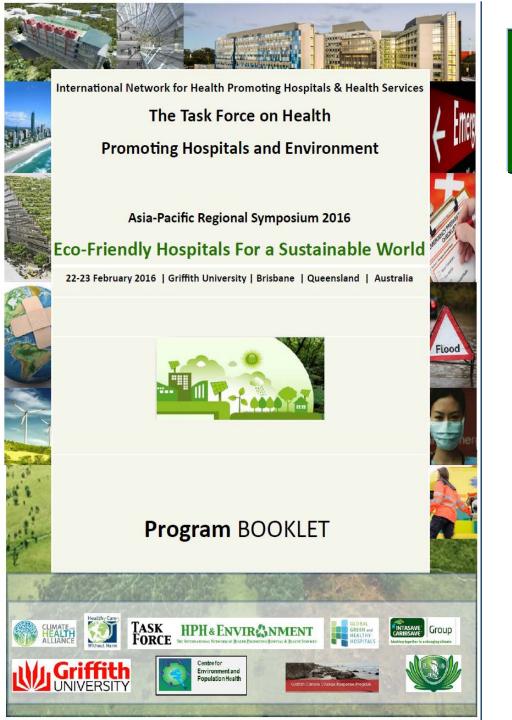


Ms Gladys Wong Chief Dietitian



Ms Elieen Koh Green Vice-Comm / Operations Exec





AN INTERNATIONAL KNOWLEDGE AND PRACTICE-SHARING REGIONAL SYMPOSIUM ON

### "ECO-FRIENDLY HOSPITALS FOR A SUSTAINABLE WORLD" MONDAY, 22<sup>nd</sup> Feb 2016

**Griffith University, Nathan Campus** 

Hosted by The Task Force on Health Promoting Hospitals and Environment of International Health Promoting Hospitals and Health Services Network and co-hosted by Griffith University

Venue: Griffith University Nathan Campus, Building N18 (Central Theatre), Theatre II

Gladys Wong Chief Dietitian / Senior Manager Nutrition & Dietetics Dept Khoo Teck Puat Hospital / Alexandra Health Pte Ltd Singapore

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